

Streamline's Unlimited Training and Support

Small things, big things, and anywhere in between. Our support team is always here to jump on a call, address your support ticket, or train that new staff member. We've got your back!

Free training and support from a real human whenever you need it

Training

We'll teach you how to use your website

- → 1 hour start-up training for all users
- → New staff member training as needed
- → Hundreds of on-demand tutorials
- → Monthly Masterclass webinars

Support

We'll jump in if you need help getting it done

- → Email support
- → Dedicated phone support hotline
- → Request help through your website
- → One-on-one Zoom session

When you reach out, we guarantee a response from a real-human in less than an hour

Honestly, support might be the thing our customers love most about us Our customers give us a 94%, all-time, positive support rating



"Streamline has made my life so much easier! I don't procrastinate because I'm intimidated and I know that if I need help I can ask. Thank you for taking a daunting task and making it easy, even fun, so that our patrons can find the information they need when they need it."

- Su Liudahl, Creswell Library District



"When I needed help getting more detailed work done on the website, I was able to schedule a one-on-one with Chris in no time. During our meeting, he showed me some cool tricks and got our website looking outstanding! Plus he's just friendly and great to work with. Definitely recommend Streamline to everyone who needs it."

- Taylor Gullikson, Los Olivos Community Services District